



MSI Precision Specialty Instruments
1220 Valley Forge Road
Suite 34
Phoenixville, PA 19460
(800) 322-4674
(610) 935-8181

Dear valued customer,

For the safety and well-being of our staff including instrument repair technicians, please include a copy of the OSHA Certificate of sterilization when sending any instruments in for repair at our Massachusetts facility, along with our repair form. ***Any instruments that are not received according to these guidelines will be returned non-repaired at the cost of the customer.***

This policy also applies to instruments returned to our Pennsylvania facility for credit or replacement. Please refer to our return policy which can be found online at: **<https://www.msiprecision.com/pg/15-Return-Authorization-Request>**.

Keeping our facility and staff safe is our number one goal in providing the high-quality instrument repair you have come to trust us with.

Please see attached form (MSI 015-106 Certificate of Sterilization). If you have any questions, please contact us by phone.

Thank you for your continued support and business!

From the Staff at MSI Precision

Repair Form

(Please fill out completely)



BILL TO:

Company Name _____

Contact Person _____

Address _____

City _____ State _____ Zip _____

Email _____

Phone _____

Purchase Order _____

SHIP TO:

Check if same as Bill To Address

Company Name _____

Address _____

City _____ State _____ Zip _____

Repair Authorization Signature _____

Signature gives prior approval to do repairs in 48 hours

Please call before repairs are started

Qty	Product Number	Description of Product / Problem	Tech Use Only

Please be sure that all instruments are cleaned and sterilized prior to sending them to the repair facility. Repaired instruments will be sent back UPS 2nd Day unless otherwise requested.

Thank you for choosing MSI Precision as your instrument repair company.



REPAIR CENTER
818 Jefferson St.
Fall River, MA 02721

(800) 322-4674

Certificate of Sterilization

OSHA (Federal & State) Standards 29CFR Section 1910.1030



OSHA 29CFR Section 1910.1030 requires **Used Instruments** to be sterilized prior to shipping.

OSHA Bloodborne Pathogens Standard requires the use of appropriate sterilization on Potentially Contaminated Equipment and Instrumentation prior to transporting. This is necessary to ensure that the equipment is in a condition that makes it safe to be handled by all personnel who may have contact with it during transit and subsequent handling. All **Used Surgical Equipment / Instruments** are assumed to have Potential Exposure to blood or other potentially infectious bio debris/materials.

Prior to shipping, please indicate the condition of the instrument(s):

- Instruments are returned packaged and in unused condition.

- Sterilization of used Instrument(s) for the shipment has been performed according to OSHA-APPROVED PROTOCOLS.

Name of the person: _____, Signature: _____

Date: _____

NOTE: Returns will not be accepted if they are contaminated , have blood pathogens, bio burden or any other debris. All items should be properly secured and should be in individual plastic bags.